

JOB DESCRIPTION

Job title: Product Owner

Team: Product and Delivery

Location: London

Reporting to: Product Manager

Background to Dr Foster

Dr Foster is a small company and we are looking for people to join us who will be comfortable working in our informally structured, but maturing environment.

As well as being a team player, candidates should be used to working independently and able to take the initiative, upskill themselves when necessary and work well without direct oversight.

Dr Foster works with healthcare organisations to help them improve their performance through better use of data.

We are the leading provider of healthcare analysis and clinical benchmarking solutions worldwide. Our specialist teams share their expertise with healthcare leaders in hundreds of leading hospitals and commissioning organisations.

Dr Foster is a wholly owned subsidiary of Telstra Health.

Purpose of this role

The Product Owner's role is:

- to implement the product roadmap and strategy for a designated product or products
- to identify opportunities for data enrichment and own the sourcing new data, through research and initiation of new data acquisition sources and practices
- to drive product, solution and continuous service improvement
- to prioritise development of non-client facing improvements via APIs through collaboration with engineering and development teams

Key Accountabilities

- Work closely with the Product Manager and lead on the delivery of the product strategy and roadmap – translating them into high level requirements and prototypes
- Work closely with the Product Manager and Scrum Master, as well as the engineering teams to gather and document new product and feature requirements, as well as size, cost and scope new features
- Lead on sprint, project and release planning

- Embrace and be an evangelist of agile methodology including: stand-ups, sprint planning, retrospectives, show & tells, backlog grooming, scrum/Kanban
- Write and prioritise clear, user-focused product and feature stories to ensure great user experience and user-centred design are central tenets of all proposition development
- Manage time poor and sometimes non-digital stakeholders (internal and external)
- Confidently run regular user and stakeholder workshops and apply findings to continually develop products and features
- Build strong relationships with internal stakeholders and key industry personnel to scope requirements and deliver technically and operationally
- Identify and implement new technologies, devices and applications for continuous improvement of the Dr Foster suite of products
- Provide digital project management advice, address issues and make recommendations for solutions that deliver on roadmap objectives
- Manage and track work requests and projects at all stages and regularly report status to stakeholders
- Own & oversee the technical development of products for NHS commissioners, throughout the product lifecycle – including overseeing the build of new offerings.
- Lead the development of successful a new commissioning proposition, utilising agile development processes, to ensure products are delivered on time and on budget.
- Define, refine and maintain the backlog of business requirements for new propositions entering development
- Effectively manage and prioritise competing agendas of the various stakeholders and regularly provide status updates

Knowledge Skills Required

- Be able to interpret and translate complex user requirements and needs into a compelling product vision and specification.
- Demonstrable experience in the successful delivery and implementation of digital product strategy and delivery across a digital platforms that engaged consumers
- Significant experience and proven success developing and delivering digital and data products, new technology; mobile communications and digital convergence technology
- Experience as a Product Owner within a informatics/software environment launching new products
- Demonstrable experience working in a collaborative team in an Agile environment
- Demonstrable analytical problem solving skills, the ability to assess options and identify and implement creative, innovative and flexible solutions

Job Descriptions only reflect 80% of a role, and are not an exhaustive list of duties. You are expected to carry out other activities that are within the scope of the role.

- The ability to engage and influence senior business leaders and key stakeholders, as well as work in cross functional teams to deliver outcomes
- Demonstrated high level organisation, project management and planning skills
- Business Analysis skills, Strong analytical skills, Ability to translate requirements into User Stories, Knowledge of user-centred design
- Digital product management experience in B2B and/or B2C with specific experience in the data space. Have a demonstrable track record of establishing and managing partner relationships.
- Have significant experience in a senior propositions/product management role, in a software or information service context
- Have proven experience of successfully bringing software and services to market
- Have direct experience working in, or with, NHS organisations, with knowledge of NHS commissioning an advantage

Key Stakeholder Relationships

Internal:

- Dr Foster software development team (App Dev, BI, DBA, IT)
- Business Analysts and Testers and Analysts
- Information Governance and information security professionals
- Project Managers
- Product & Services team
- The eMBED Health Consortium mobilisation team and eMBED Board members

External:

- Product end-users from customer organisations
- Data leads / providers
- Business Intelligence leads within partner organisations

Other Points to Note

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